



**Georgia Department  
of Human Services**  
Division of Aging Services

# ***GeorgiaCares Program and the Aging and Disability Resource Connection***

Christine J. Williams and Karen Nelson



STRONGER FAMILIES FOR A STRONGER GEORGIA



# Presentation Objectives

- State Health Insurance Assistance Program (SHIP)
- Medicare Improvement for Patients and Providers Act (MIPPA)
- Medicare Open Enrollment (Oct. 15 - Dec. 7)
- New Medicare Cards (April 2018 - April 2019)
- GeorgiaCares calls and referrals
- ADRC Overview



# State Health Insurance Assistance Program (SHIP)

## Medicare education

- Understand health care benefits
- Wellness and preventive services
- Financial assistance programs
- Medicare appeals and grievances
- Medicare Parts A, B, C and D
- Medicare Advantage Plans
- Medicare Supplement Insurance
- Impartial and personalized counseling

## Education and outreach

- Presentations
- Counseling stations
- Health and benefit fairs
- Community partnerships



# Medicare Improvement for Patients and Providers Act (MIPPA)

## Enrollment assistance

- Medicare Savings Program (MSP)
- Medicare Part D Extra Help/Low-Income Subsidy (LIS)
- Wellness and Preventive services

## Outreach

- Presentations
- Counseling stations
- Health and benefit fairs
- Community partnerships



# Medicare Open Enrollment Period



**MEDICARE  
— OPEN —  
ENROLLMENT**

**There's no need  
to go it alone.**

**OCT. 15 - DEC. 7**

**Medicare**  
.gov



# New Medicare Cards

Current

New



The current Medicare card features a red and blue header with the Medicare logo. It includes the phone number 1-800-MEDICARE (1-800-633-4227) and lists beneficiary information for Jane Doe, including her Medicare claim number (000-00-0000-A) and sex (FEMALE). It also details her entitlement to Hospital Medical (Part A) and Medical (Part B) coverage, both effective as of 07-01-1986. A 'SIGN HERE' label with an arrow is located at the bottom left.

**MEDICARE HEALTH INSURANCE**

1-800-MEDICARE (1-800-633-4227)

NAME OF BENEFICIARY  
**JANE DOE**

MEDICARE CLAIM NUMBER      SEX  
**000-00-0000-A      FEMALE**

IS ENTITLED TO      EFFECTIVE DATE  
**HOSPITAL (PART A)      07-01-1986**  
**MEDICAL (PART B)      07-01-1986**

SIGN HERE →



The new Medicare card has a blue header with the Medicare logo and the text 'MEDICARE HEALTH INSURANCE'. It lists beneficiary information for John L. Smith, including his Medicare number (1EG4-TE5-MK72) and coverage start dates for Part A and Part B (both 03-03-2016). A large 'SAMPLE' watermark is visible across the card.

**MEDICARE HEALTH INSURANCE**

Name/Nombre  
**JOHN L SMITH**

Medicare Number/Número de Medicare  
**1EG4-TE5-MK72**

Entitled to/Con derecho a	Coverage starts/Cobertura empieza
<b>PART A</b>	<b>03-03-2016</b>
<b>PART B</b>	<b>03-03-2016</b>

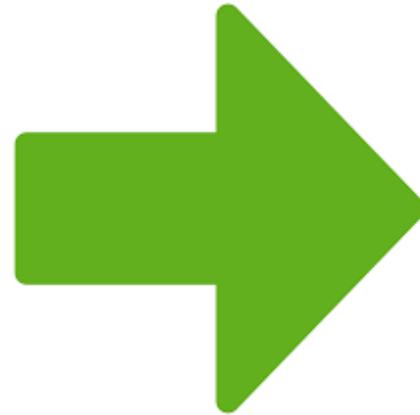


# ***Programs for People with Limited Income & Resources***

- Medicare Savings Programs
- Extra Help/Low Income Subsidy (LIS) Program



# When to call or refer to GeorgiaCares



1-866-552-4464 Option 4



# Call or refer to GeorgiaCares when.....

- The client has Medicare and needs help completing the Medicaid Application for Benefits, Rights and Responsibilities, and the Health Coverage Addendum. (Forms 297, 297A and 297M)
- The client has Medicare and needs help completing the GA Application for Medicaid and Medicare Savings for Qualified Beneficiaries. (Form 700)
- The client has Medicare and needs help completing the SSA Extra Help application.
- The client has questions about Medicare Parts A, B, C or D.
- The clients wants to schedule an one-on-one Medicare counseling appointment or attend a community presentation.



# Aging & Disability Resource Connection

- Provides free, unbiased [Information & Referral services](#)
  - In Home Care
  - Home Modifications
  - Personal Support Services
  - Caregiver Services
- [Access to publicly funded Long-Term Services & Supports](#)
  - Older Americans Act
  - 1915c Waiver Programs
- [Community Options Counseling](#) is available
- [Transition Services](#)



# Older Americans Act programs

- For individuals age 60+
- No income/resource limits; cost share may apply
- Services may be temporary or long-term
- Services available:
  - Home Delivered Meals
  - Coordinated Transportation
  - Homemaker Assistance
  - Personal Care
  - Respite Care



# ***Community Options Counseling***



- “Where do we go from here?”
- Certified Options Counselors work with the patient and their support network to investigate, plan and coordinate service options:
  - Private Pay
  - Informal Supports
  - Publicly Funded Supports
- Develop an Action Plan
- Follow-up with Patient

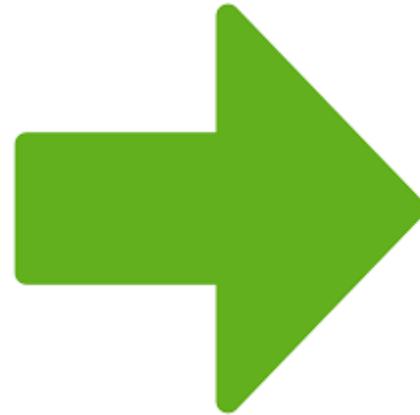


# Transition Services

- For individuals who have been in a long-term care facility for 30+ days
- Facility based Options Counseling is provided
- Assistance with transition back to the community
  - Money Follows the Person (if stay is 90+ days and client is Medicaid eligible)
  - Nursing Home Transitions (must be age 55+)
  - Both programs offer a variety of transition services including:
    - Housing Loss Prevention/Security and Utility Deposits
    - Transportation
    - Environmental Modifications



# When to call or refer to ADRC



1-866-552-4464 Option 2



# Call or refer to ADRC when.....

- The patient needs long-term services & supports
- The patient or support system has questions about the types of community-based care for which they may be eligible
- The patient or support system wants private-pay care, but doesn't know where to find resources
- The patient or support system just doesn't know how to coordinate new or extensive care needs
- The patient has had an extended stay in a long-term care facility and wants to return home



## Contact Information

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Division of Aging Services

1-866-552-4464 Option 2 and Option 4

